

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G.No:160/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

D. Venkat Reddy,
C. Gudipadu,
Chatrai,
Krishna –Dist.

Complainant

AND

1. Deputy Executive Engineer/O/Vissannapet
2. Executive Engineer/O/Nuzvid

Respondents

ORDER

1. Complainant presented a complaint before this Forum for non - providing of agriculture solar pump set.
2. Respondent No. 2 submitted his written submission before this Forum stating that the Assistant Engineer, Chatrai has completed work in full shape by Reflex Solar Energy Limited on 10-1-2020 to the complainant.
3. Respondent No. 2 had also submitted the statement of the complainant addressed to him wherein he informed that against his complaint raised in the forum the solar connection was provided and his grievance was resolved.
4. Complainant when contacted over phone by the Secretary of this Forum on 25. 02. 2020 at 04:50 P.M. he expressed satisfaction for resolving his grievance.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off.

DESPATCHED

DATE 04/03

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.